

# TRASH NOISE COMPLAINT FORM

The Department of Consumer and Regulatory Affairs' (DCRA) Regulatory Investigations Section investigates complaints from District residents who suspect private trash haulers are operating beyond the times allowable by Trash Collection Noise Law, DC Law 17 259.

Trash collection by private haulers is prohibited between the hours of 9:00 pm and 7:00 am in residential, special purpose, or waterfront zones, or within 300 feet of any of these zones. These rules apply to private trash collection companies only and do not apply to Department of Public Works vehicles.

**NOTE: You must submit your complaint within 7 days of the alleged violation.**

## COMPLAINANT INFORMATION

Complainant's Name

Complainant's Address

Complainant's Phone Number

Complainant's Email

## INCIDENT INFORMATION

Location of suspected noise violation (include all details such as street numbers, cross streets, etc.)

Date of suspected violation

Time of suspected noise violation (include exact time or range of time)

Color of trash vehicle including description of any striping or graphics with company name

License plate state and number (if possible)

Where did you view the vehicle from?

What activity did you observe?

Approximately how far away were you from the vehicle?

How many times has this suspected violation occurred in the past month?

Has the suspected violation always include the same vehicle? If not, explain.

***I declare under penalty of perjury that the foregoing information is true and correct.***

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

### SUBMIT YOUR COMPLAINT

**MAIL** - Print, sign and hand deliver to: DCRA Service Center, 1100 4th Street, SW, 2nd Floor, Washington, DC 20024

**FAX** - Print and sign completed form and fax to DCRA Investigations at (202) 442-9448.

**EMAIL** - Download the Trash Noise Complaint Form. Print and sign completed form. Scan and save signed form. Email to: [trash.noise@dc.gov](mailto:trash.noise@dc.gov).

**ONLINE** - Complete and submit an [Online Trash Noise Complaint Form](#).